

Refund policy:

In cases where we completely fail to complete the order, we refund the money after deducting the payment gateway charges and bank fees if any involved.

For cases where we have partly completed the order, we refund the money for the portion not completed. the portion of work for which we issue a refund cannot be used by the client.

For cases where we have completed the order but the client is not satisfied with our work then we refund the money and the customer has no right over the work that we have done.

For domain name registration : once a domain is booked it cannot be refunded. Most domains have a money back period, if the domain is deleted within this time, they will be refunded the registration cost and will be charged a USD 1 deletion fee. All refunds will be paid after deducting the payment processing fees.

For webspace : If a customer is dissatisfied within 15 days of ordering our service we refund the money paid for our service after deducting the payment processing charges.